

# Voysis for your Industry



Every company can benefit from what VoIP has to offer. At Voysis, we are committed to offering customized IP telephony solutions reflecting the needs of your business, specific to the industry in which you operate.

These days, fostering employee communication is a significant advantage for most, if not, all companies looking for a flexible and reliable VoIP solution. It allows a company to collaborate and connect with their employees and customers by improving the way they communicate, improving customer relationships and productivity all while having a healthier bottom line.

## Powering Connections with Mitel

Voysis IP Solutions offers a full range of IP phones from industry global leader Mitel. Chosen for their reliability, flexibility, and high level of sophistication, Mitel's IP phones are easy to configure and use.

### **Intuitive**

Our systems provide easy and intuitive access to multi-function telephony and numerous advanced applications.

### **Modern**

For an added commodity, and for an enhanced IP telephony experience, we also offer the ergonomic and design requirements of today's office spaces.

# A Custom and Reliable VoIP Solution for your Enterprise

Each industry has unique needs; that is why we offer specific solutions tailored to the needs of your business whether its healthcare and education, hospitality, or financial industries.

Our expertise servicing and providing solutions to different businesses allows us to create a fully adapted and custom solution for each customer we meet.

Discover the advantages of our VoIP telephony system for the industries we currently serve:



## Call Centers

Offering superior customer service is essential for any business. That's why Voysis offers MiContact—an effective solution for call centers and contact centers. Enhanced with robust and flexible features, our call center/contact center solution allows you to ensure greater monitoring, produce detailed reports, and help with planning the productivity of your agents.

Our solution ensures operational effectiveness by reducing costs and increases both income and client satisfaction which fosters customer loyalty.



## Financial

With the rigorous regulatory requirements of the financial industry, our VoIP solutions allow for employee monitoring, detailed call history, and secure instant messaging. Most financial institutions have employees who are in contact with customers most of the day. The need for a secure solution that allows for collaborate sharing of documents, contracts, and information is necessary.

With our VoysisCloud solution, all of your system's data is stored in the cloud. The telephony systems connect to a secure data center dedicated to your company's own infrastructure, which means that the systems are reliable, secure, and with minimal risk.



## Hospitality

Voysis' VoIP solutions can make any hotel into a business- and customer-friendly environment by providing the right solutions to benefit both. We've all made that outbound call from a hotel room only to be stuck with a ridiculous bill upon checkout. Using a cost-effective VoIP significantly drives usage costs lower making hotel phones an attractive option.

For business professionals, the added benefit of having little perks like video conferencing, call bridging, and the ability to have communication with team members (even if they're not staying at the hotel) can significantly improve productivity and business continuity.



## **Healthcare**

Like businesses, healthcare is an industry where communication protocols are vital. Simplifying communication can significantly improve the way healthcare officials communicate with their hospital staff.

Most medical facilities experience budgetary cutbacks; the cost benefits of a VoIP cloud solution include cheaper long distance calls which can include video and web conferencing held over the cloud which will allow access to healthcare specialists improving patient care.



## **Education**

With distance learning and online classes becoming a lot more predominant in colleges and universities, supplemented with VoIP technology, this allows students and professors alike to communicate through voice and video calls and additionally can provide out-of-classroom interaction for tutorials, office appointments, etc.

These innovative approaches will increase student participation, reduce the bottom line for IT managers, and significantly improve any school's educational mission.

# About Us

Incorporated in 2003, Voysis IP Solutions is a Mitel authorized reseller. Voysis IP Solutions supports the entire Mitel product portfolio and with our engineers, we create great solutions based on our customers' needs. Voysis IP Solutions supports both hosted and enterprise solutions.

We recognize that the value of a communications solution is different for every business. Our portfolio of solutions are highly scalable, secure, easily managed, and optimized to meet the evolving communications needs of our customers.



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